

RÖÖRI key ordering instructions for property managers

The inlet points for the pipeline-based waste collection system in Jätkäsaari are opened with the RÖÖRI key.

Each flat has received flat-specific RÖÖRI keys at the time moving in (*3 to 5 pcs depending on flat size*). The keys are coded for building-specific inlet points.

RÖÖRI keys are comparable to the other flat keys. You should handle them with care.

Ordering instructions:

If a resident's RÖÖRI key is lost or the resident needs an additional key, **the new key must be ordered by the property manager by email: avaintilaukset@caverion.com**

Information requested:

- Serial number of the lost key (*if available*) for cancellation
- Flat number and building
- Delivery address (*property management agency*) for keys
- Amount of keys

Please note, the minimum key order amount is 10 pcs.

The keys are coded according to information received from the property manager. When the property manager delivers the new key to a resident, please inform the the **serial number** and the **flat address information by email: avaintilaukset@caverion.com**

According to this information the key is then activated, and a confirmation email is sent for the customer.

The price for a new key is 25 €/pc (VAT 0 %).
(The price may differ from the condominium charge).

HelpDesk: +358 (0)10 407 9794 (Mon-Fri 8 a.m. - 8 p.m., Sat 9 a.m. - 6 p.m.)